

C G R F



B Y P L

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003
Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/015/08NKS

CA No. Appiled For
Complaint No. 263/2023

In the matter of:

Madhukar PrakashComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Suraj Aggarwal, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht & Ms. Shweta Chaudhary, On behalf of BYPL
3. None present on behalf of respondent no. 2

ORDER

Date of Hearing: 17th August, 2023

Date of Order: 21st August, 2023

Attested True Copy

Secretary
CGRF (BYPL)

Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. The complainant applied for name change vide request no. 8006014616 at premises no. 379-A, pocket J&K, Dilshad Garden, Delhi-110095 but respondent rejected the application of the complainant for name change due to existing CA No. 152680072 is guarantor of CA No. 351007044 (temporary connection).

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2. OP in its reply submitted that the complainant is seeking name change in respect of CA No. 152680072 from existing consumer to that of Madhukar Prakash i.e. the complainant. It was also their submission that the original registered consumer of CA No. 152680072 is guarantor for temporary electricity connection bearing CA no. 351007044 registered in the name of Pawan Kumar Singhal in respect of temporary electricity connection granted for property bearing no. B-5, ground floor, Vivek Vihar Phase -I, Delhi.
- OP further added that the complainant purchased the property bearing no. 379A, GF, pocket J&K, Dilshad Garden, Delhi-95 and has stepped into the shoes of previous registered consumer who stood as guarantor for temporary connection. Accordingly, complainant was asked to execute afresh guarantee in respect of temporary connection vide CA No. 351007044.
- OP also added that they have already issued letter on 03.07.2023 to Sh. Pawan Kumar Singhal, registered consumer of temporary connection, to apply for change of guarantor as complainant has sought name change.
3. Forum noticed twice to Sh. Pawan Kumar Singhal to appear before the Forum, but Sh. Pawan Kumar Singhal failed to appear. Forum also noted that OP has also written letter to Sh. Pawan Kumar Singhal on 03.07.2023 but Sh. Pawan Kumar Singhal failed to respond to OP also. Therefore, OP was directed to issue disconnection notice to Sh. Pawan Kumar Singhal.



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
Secretary
CGRF (BYPL)


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Therefore, in view of above, OP is directed to take action accordingly against the connection of Sh. Pawan Kumar Singhal, and change the name of the connection of the complainant.

Case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
File be consigned to Record Room.


(NISHAT A ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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Secretary
CGRF (BYPL)